CUSTOMER FEEDBACK FORM

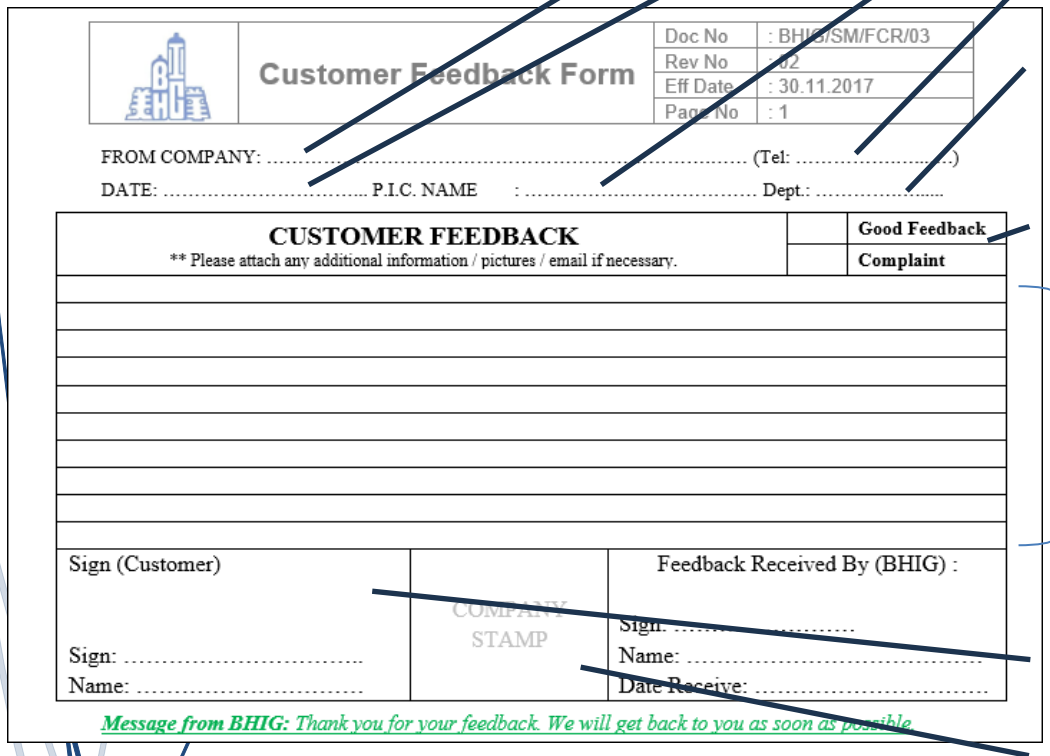
Form Filling Guidance

Or you can hand over the filled form to our representatives

Fax : +607-861 7012
Email : sales@bhig.com.my
bhig.sb@outlook.com

WhatsApp / Telegram : +6016-710 9011
+6012-719 4042

Or you can hand over the filled form to our representatives



	Customer Feedback Form	Doc No	: BHIG/SM/FCR/03
		Rev No	: 02
		Eff Date	: 30.11.2017
		Page No	: 1

FROM COMPANY: ..... (Tel: .....)

DATE: ..... P.I.C. NAME : ..... Dept.: .....

CUSTOMER FEEDBACK ** Please attach any additional information / pictures / email if necessary.		Good Feedback
		Complaint

Sign (Customer)	COMPANY STAMP	Feedback Received By (BHIG) :
Sign:		Sign: .....
Name:		Name: .....
		Date Receive: .....

Message from BHIG: *Thank you for your feedback. We will get back to you as soon as possible.*

Your company name.

Date of feedback issued.

Person incharge name..

Contact number.

Department where product found defect.

Choose your feedback type.

Kindly brief your feedback, date of defect found, state the asset number and details, activity involved, Delivery Order details.

Your sign, and name.

Company stamp.

Sales & Marketing Department
BEE HUA INDUSTRIAL GASES SDN BHD

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FROM COMPANY: …… (Tel: ……..…...….)

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CUSTOMER FEEDBACK ** Please attach any additional information / pictures / email if necessary.		**Good Feedback**
		Complaint

Sign (Customer) Sign: …….. Name: ……	COMPANY STAMP	Feedback Received By (BHIG) : Sign: …… Name: …… Date Receive: ……

Message from BHIG: *Thank you for your feedback. We will get back to you as soon as possible.*

FOR BHIG USE ONLY Corrective Action Request (CAR) **-For Customer Complaint Only-**			
CAR No.		Date	
CAR Raised To		Other Related Dept. (**if any**)	
Department		CAR Received By	
Root Cause Analysis			
Corrective Action			

Rectification Date: …… Action Taken By: …… Verified by: ……..	Follow up Action: …….. ……... ……..

Thank you for your support. Kindly fill up & return this feedback form to us via these channels:
Fax: +6**07 861 7012** or Email: bhig.sb@outlook.com or sales@bhig.com.my
Website: www.bhig.com.my
Tel: 1700-81-9994 / 607861 4042 / 8042
WhatsApp / Telegram: 0167109011 & 0127194042
Thank you and have a nice day ☺